Migration FAQs

1. What's the difference between Personal/Family Microsoft 365 plans and Business plans?

Microsoft 365 Business Plans offer a **secure, managed, and integrated solution** for professionals and organizations, providing:

✔ **Professional Email Hosting** – Hosted on **Microsoft Exchange** with a **custom business domain** (e.g., yourname@qldbar.asn.au) instead of a personal Outlook.com or Gmail address.

✔ **Enterprise-Grade Security** – Includes **Multi-Factor Authentication (MFA), Microsoft Defender for Office 365**, encrypted emails, and advanced security controls to protect against cyber threats.

✔ **More Storage and Collaboration Tools** – Enjoy a **50GB mailbox, 1TB of OneDrive storage**, and seamless **integration with Teams, SharePoint, and enterprise applications**.

✔ **Better IT Support and Management** – Your account is **fully managed by Barweb**, ensuring **proactive security, seamless updates, and expert support** for any issues.

✔ **Enterprise App Support** – Business plans provide access to **advanced enterprise applications and integrations**, including:

- **Microsoft Teams Plugins** – Seamless integration with third-party meeting, CRM, and project management tools.
- **Enterprise-Grade SharePoint Solutions** – Custom document management, workflow automation, and secure team collaboration.
- **Microsoft Power Platform (Power Apps, Power Automate, Power BI)** – Automate workflows, build business applications, and create real-time analytics dashboards.
- **API and Third-Party App Integration** – Connect Microsoft 365 with legal, accounting, or case management systems for enhanced efficiency.

Key Differences: Business vs. Personal Microsoft 365 Plans

Feature	Microsoft 365 Personal/Family	Microsoft 365 Business

Professional Email	❌ Uses @outlook.com, no Exchange	✅ Hosted Exchange with a professional domain
Business Security Features	❌ Limited security, no central management	✅ MFA, Defender, compliance controls
OneDrive Storage	1TB per user	1TB per user + advanced data protection
Microsoft Teams	❌ Basic, no business integrations	✅ Full Teams experience + enterprise plugins
SharePoint	❌ Not included	✅ Secure document sharing & collaboration
Enterprise App Support	❌ Not supported	✅ Power Platform, API integrations, CRM & legal apps
Admin & IT Support	❌ Self-managed	✅ Fully managed by Barweb

Conclusion:

If you need **secure, professional email, business collaboration tools, enterprise-grade security, and access to third-party business applications**, a **Microsoft 365 Business Plan is the best choice**.

With Barweb managing your Microsoft 365 Business plan, you'll have a **fully supported, secure, and optimized** IT environment to enhance your productivity and **integrate seamlessly with business applications**.

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2. I already have a Personal/Family Microsoft 365 subscription - do I need to change anything?

Yes, we recommend switching to a Microsoft 365 Business plan to get the full benefits of a professional email system and better security. While a Personal/Family plan gives you access to Office apps, it does not include a business-grade email system, Microsoft Exchange, or full Teams integration. With a Business plan, you will have:

✔ A professional email account (instead of a personal Outlook.com or Gmail account).

✔ Single sign-on access – No need for multiple logins across different

services.
✔ Better security and compliance – Protection against cyber threats and data loss.
✔ Seamless integration with your firm’s Microsoft 365 environment – Making document sharing and collaboration easier.
If you already have a Personal/Family subscription, you may cancel it once your Business plan is active, as your new plan will cover all essential apps and services under one account.

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3. Will my email address stay the same? Will all my emails be kept?
✔ Yes, your email address will stay the same – there’s no need to change your current email.
✔ Yes, all your emails, contacts, and calendar events will be migrated – so you won’t lose any important information.

The migration process is designed to be smooth and minimise disruptions. Once your account is moved to Microsoft 365, you’ll continue using Outlook, but with improved security, storage, and access to collaboration tools like Microsoft Teams.

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4. What’s included in Barweb’s Microsoft 365 plans, and why do the prices vary?
Barweb offers different Microsoft 365 plans tailored to your needs, all including:
✔ Professional email hosting with Microsoft Exchange (50GB mailbox)
✔ 1TB OneDrive cloud storage for secure file access
✔ Access to Microsoft Teams for virtual meetings and collaboration

✔ Security features like Multi-Factor Authentication (MFA) and phishing protection
✔ Remote support from Barweb – Assistance via phone, email, and remote session

□□ Why do prices vary?

The pricing depends on the level of features and apps included in your plan. For example:
• Business Basic – Includes cloud-based email, Teams, and OneDrive but does not include desktop Office apps.
• Business Standard – Includes everything in Business Basic plus full desktop versions of Word, Excel, Outlook, and PowerPoint.
• Business Premium – Adds advanced security features for enhanced data protection and cyber threat prevention.
If you're unsure which plan best suits your needs, we're happy to help you choose the right one!

Please note that the pricing on our website includes **Barweb's dedicated support and management** of your Microsoft 365 account. This ensures you receive expert assistance, proactive security management, and seamless maintenance.

For a detailed overview of the support services we provide, please visit:

What's Included in Barweb's Microsoft 365 Support?

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5. Can I still send and receive emails as usual during the migration?

✔ Yes! You will be able to send and receive emails as usual throughout the migration process.
The transition to Microsoft 365 is carefully planned to minimise disruptions, and we ensure a smooth cutover. If there are any temporary delays, we'll notify you in advance and provide support to ensure everything runs smoothly.

□□ What to expect during migration:

• Your emails and data will be securely transferred.
• You’ll be guided through setting up your new Microsoft 365 account.
• Any issues will be quickly resolved with Barweb’s remote support team.

Once the migration is complete, you’ll enjoy a more secure, modern, and reliable email system with increased storage and better collaboration tools.

Revision #8
Created Mon, Mar 3, 2025 11:06 PM by Luke Du
Updated Tue, Mar 4, 2025 12:34 AM by Luke Du